



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 7th November 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/07/29.

You requested the following information, please also see our response below:

1. The name of your trust

South East Coast Ambulance Service NHS Foundation Trust

2. How many volunteer Community First Responders are working/worked for the trust in the following years:

- a) 2013/14 - 726
- b) 2014/15 - 569
- c) 2015/16 - 621
- d) 2016/17 - 646

3. How many times have the volunteer Community First Responders working for the trust been dispatched to a category A Red:1 emergency call out first (i.e. before a paramedic/ambulance)?

Please note the figures below indicate where a CFR arrived on scene before an ambulance or car

- a) 2013/14 – 274
- b) 2014/15 – 529
- c) 2015/16 – 500
- d) 2016/17 – 715

4. How many times have the volunteer Community First Responders working for the trust been dispatched to a category A Red:2 emergency call out first (i.e. before a paramedic/ambulance)?

Please note the figures below indicate where a CFR arrived on scene before an ambulance or car

- a) 2013/14 – 6909
- b) 2014/15 – 6527
- c) 2015/16 – 6995
- d) 2016/17 – 9058

5. How many times have the volunteer Community First Responders working for the trust been dispatched to non emergency call outs Category B/C (i.e. before a paramedic/ambulance)?

Please note the figures below indicate where a CFR arrived on scene before an ambulance or car

- a) 2013/14 – 925
- b) 2014/15 – 9634
- c) 2015/16 – 5110
- d) 2016/17 – 4392

While predominately the role of the community first responder is to provide assistance to patients with potentially life-threatening conditions such as cardiac arrests, heart attacks etc, the training that we have provided allows our CFRs to be sent to certain less serious emergencies. This is in line with similar scope of practices for other CFR programmes elsewhere in the country.

6. How many members of staff took leave due to stress-related illnesses in the following years? (Please list the number by each year and this is for all staff members - non A&E and A&E/Frontline staff. Please break down the numbers from those who work in the frontline to those who don't)

- a) 2015
- b) 2016
- c) So far 2017

Please see table below

	Front line	Others	All Staff
Jan - Dec 2015	148	132	280
Jan - Dec 2016	198	157	355
Jan - Jun 2017	113	117	230

7. The total number of days in the following years which have been taken off work by staff members of the Trust due to stress-related illnesses. (If the stats are available by month please break them down by month and please list the number by each year. This is for all staff members - non A&E and A&E/Frontline staff - please break down from those who work in the frontline to those who don't)

- a) 2015
- b) 2016
- c) So far 2017

Please see tables below that show FTE days lost due to sickness reason (Anxiety/ Stress/ Depression/ other Psychiatric Illness)

Year Month	Front Line	Other Staff	All Staff
2015 01	328.92	476.41	805.33
2015 02	279.78	455.24	735.02
2015 03	448.96	383.50	832.46
2015 04	356.19	373.01	729.20
2015 05	398.21	398.53	796.74
2015 06	393.67	375.32	768.99
2015 07	419.37	390.45	809.82
2015 08	598.55	467.68	1,066.23

2015 09	448.98	437.83	886.81
2015 10	395.76	372.61	768.37
2015 11	527.26	442.40	969.66
2015 12	832.17	526.03	1,358.20
	5,427.82	5,099.01	10,526.83

Year Month	Front line	Other Staff	All Staff
2016 01	705.73	518.77	1,224.50
2016 02	634.47	479.80	1,114.27
2016 03	744.59	554.16	1,298.75
2016 04	803.47	460.52	1,263.99
2016 05	622.61	466.36	1,088.97
2016 06	506.42	501.73	1,008.15
2016 07	634.65	462.62	1,097.27
2016 08	768.55	325.72	1,094.27
2016 09	901.81	198.41	1,100.22
2016 10	787.77	216.63	1,004.40
2016 11	752.83	249.31	1,002.14
2016 12	754.34	348.15	1,102.50
	8,617.24	4,782.18	13,399.43

Year Month	Front Line	Other Staff	All Staff
2017 01	628.83	445.50	1,074.33
2017 02	518.93	303.10	822.03
2017 03	704.21	473.81	1,178.02
2017 04	622.36	419.25	1,041.61
2017 05	514.77	441.67	956.44
2017 06	539.00	466.66	1,005.66
	3,528.10	2,549.99	6,078.09

8. How many members of staff does the trust currently have on stress-related leave? (Again if possible please break the number down with staff who are non A&E and A&E/Frontline staff)

Please see table below that shows the amount of staff off work due to sickness relating to Anxiety / Stress / Depression / other Psychiatric illness on 30th June 2017

Front Line	Other Staff	All Staff
22	23	45

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust